

Feidhmeannacht na Seirbhíse Sláinte Health Service Executive Seirbhisí Comhroinnte Seirbhís Aisíoca Príomhchúraim Bealach amach 5 an M50 An Bothair Thúaidh Fionnghlas Baile Átha Cliath 11

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21st November 2008

#### **Enhanced Customer Services to General Practitioners**

Dear Doctor,

You will recall that Professor Brendan Drumm launched a number of new initiatives in May 2006 around enhanced customer services that were made available to General Practitioners by the Primary Care Reimbursement Service.

These initiatives aimed to streamline the processes involved in making claims, provide for early payments, and offer more client and payment information to all GP's. The technology also facilitates closer involvement in keeping your patient lists up-to-date.

We are happy to announce a further key enhancement to these services in the form of additional online information on prescribing practices with drilldown and download facilities.

I attach some details of these additional information services along with a brief information notice on the other services available, i.e. those launched in 2006, for any of those GP's that may not have availed of these facilities yet, and would like to do so now.

### If you have already registered for the current services you can access the new information straight away. You do not need to take any further action.

We would encourage any GP that has not already registered to register for all of these services now. **Registration is free and all of the online information is made available to you free of charge.** In addition, PCRS has assisted a number of GP Practice Management System suppliers to integrate some PCRS online services directly into their software, which are also available to their users.

We will be making further online services available in the coming months, including comparisons with national trends, and we will communicate details of these to you early in the New Year.

Yours faithfully

Patrick Burke Assistant National Director Finance Shared Services, PCRS

# <u>New Service</u> Prescribing Analysis Reports

As a result of the reimbursement function fulfilled by PCRS a wealth of prescribing data is accumulated. The information extracted from this data can assist the HSE, GPs and other professional bodies to understand prescribing patterns in Ireland.

Over the years we have supplied prescribing analysis to GPs. A number of months ago further reporting was added to the online GP Application Suite, now used by over 1,500 GPs. The focus of those reports was on the prescribing of Benzodiazepine and Controlled Drugs.

We have now added additional detailed prescribing analysis reporting facilities to the online GP Application Suite. These analyses are high quality and delivered directly to GP desktops securely.

They include:

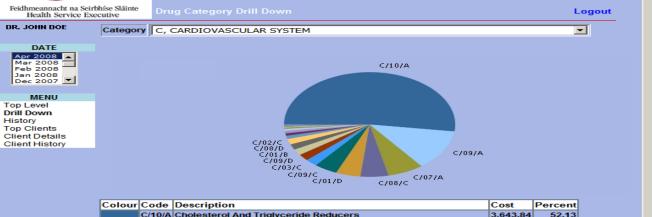
- The cost of prescribing analysed by top-level ATC with historical analysis commencing August 2005. Presented in pie chart and table forms with mouse over sensitive chart segments
- The cost of prescribing within those top-level categories, e.g. the sub-categories within cardiovascular system, again with historical analysis commencing August 2005. Presented in pie chart and table forms with mouse over sensitive chart segments.
- Charted history of the cost of prescribing by top level ATC from August 2005 to the most recent month available. Presented in bar chart and table form with mouse over sensitive bars.
- The prescribing cost of your top twenty patients.
- A detailed analysis on these top 20 patients showing the products that makes up the cost.
- The ability to view this detailed analysis for every patient on your GPs panel.
- Charted history of the cost of prescribing to each patient on your GPs panel from August 2005. Presented in bar chart and table form.

Please note that you will need to have Broadband to use some of these features, as the amount of data required to produce them for you is significant. We are continuing to work to improve response times.

It is our view that this is a new starting point in detailed prescribing analysis, and we will continue to develop these features to best support GPs in the future.

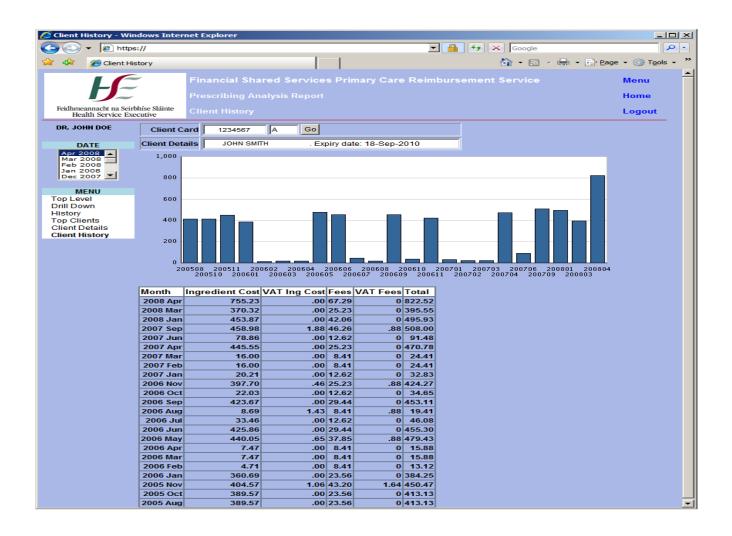
Sample screenshots are attached on the following pages (these screenshots have been compressed).

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C		Ace Inhibitors Plain	874.28	12.51
	C/07/A	Beta Blocking Agents	474.71	6.79
C	C/08/C	Selective Calcium Channel Blockers With Mainly Vascular Effects	371.33	5.31
C	C/01/D	Vasodilators Used In Cardiac Diseases	323.96	4.63
C	C/09/C	Angiotensin li Antagonists Plain	310.39	4.44
C	C/03/C	High-Ceiling Diuretics	159.09	2.28
C	C/09/D	Angiotensin li Antagonists Combinations	145.00	2.07
C	C/01/B	Antiarrhythmics Class I And lii	131.20	1.88
C	C/08/D	Selective Calcium Channel Blockers With Direct Cardiac Effects	122.16	1.75
C	C/02/C	Antiadrenergic Agents Peripherally Acting	118.51	1.70
C	C/01/A	Cardiac Glycosides	69.75	1.00
C	C/03/E	Diuretics And Potassium-Sparing Agents In Combination	57.19	.82
C	C/09/X	Other Agents Acting On The Renin-Angiotensin System	55.09	.79
C	C/03/A	Low-Ceiling Diuretics Thiazides	39.88	.57
C	C/03/D	Potassium-Sparing Agents	27.50	.39
C	C/01/E	Other Cardiac Preparations	17.95	.26
C	C/04/A	Peripheral Vasodilators	14.71	.21
C C	C/07/C	Beta Blocking Agents And Other Diuretics	12.89	.18
C C	C/03/B	Low-Ceiling Diuretics Excl. Thiazides	11.52	.16
C	C/07/B	Beta Blocking Agents And Thiazides	9.49	.14
Totals			6,990.44	

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Apr 2008 Mar 2008 Feb 2008 Jan 2008 Dec 2007		Filxotide Nebules 2 Mg/2ml										
Top Level Drill Down History Top Clients Client Detail	Drill Down History Top Clients Augmentin-Duo Tabs 500/125 Mg Gaviscon Susp Client History Expute: Syr 250 Mg/Sml											
			opurinol (Gerard La Osamine (Pharma I									
			Comb	ivent So	In Unit Dose Vial	-	Nexium Tab:	5 20 Mg				
	Co	olour	Prescribing Dr	Code	Description	Qty	Ingredient Cost	Vat Ing Cost	Fees	VAT Fees	Total	
					Flixotide Nebules 2 Mg/2ml	120.00	506.40	.00			514.81	
			12345	32227	Nexium Tabs 20 Mg	112.00	115.44	.00	8.41	.00	123.85	
			12345	18413	Combivent Soln Unit Dose Vial	120.00	75.04	.00	8.41	.00	83.45	
			12345	27782	Glucosamine (Pharma Nord) Caps 400 Mg	180.00	22.46	.00	8.41	.00	30.87	
			12345	10023	Allopurinol (Gerard Labs) Tabs 100 Mg	168.00	10.38	.00	12.62	.00	23.00	
			12345	23221	Exputex Syr 250 Mg/5ml	600.00	8.30	.00	8.41	.00	16.71	
			12345	26514	Gaviscon Susp	1,000.00	7.06	.00	8.41	.00	15.47	
			12345	13549	Augmentin- Duo Tabs 500/125 Mg	14.00	10.15	.00	4.21	.00	14.36	
	Т	otals									822.52	-



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